

Blake Heath

(984) 242-9270 | blizblaze@gmail.com | blizblaze.net/resume

Skills and Abilities

Deep knowledge and understanding of computers, servers and computer networks.

Ability to learn and adapt new job skills as needed.

Motivated, well organized, fast learner, eagle scout, critical and analytical thinker.

Education

- Associate Degree in Computer Science (SLCC)

Certifications

- CompTIA A+, CompTIA Net+, Cisco CCNA (in progress), CERT (community emergency response team)

Programming

- Java, HTML/CSS, JavaScript, SQL, BASH
- Microsoft Office, Word, Excel, PowerPoint, Outlook, Visual Studio

Networking

- Windows and Linux Server setup and configuration
- Linux (Ubuntu | Debian | RHEL/Rocky)
- Router/Switch (level 3) installation and configuration
- Install/Troubleshoot LAN/WAN connections, DHCP, DNS, NAT, Firewalls
- VOIP PBX IP servers, VOIP Phones
- Cabling Cat5e, Cat6, Fiber, POTS

Experience

Michelin - IS Systems Administrator (TIS-1/L2TS) (2023-2025)

- Information Security
 - IS Implementation (Patching servers/VMware, upgrading OS versions, Network security management)
 - IS Network Security NAC list
 - IS Incident response for entire facility
- Infrastructure Support, Maintenance, and Implementation, Decommissioning
 - Plan implantation of new infrastructure including installation, configuration, reviewing all elements
 - ensure all hardware is secure and functional
 - Installation of Hardware, Software, and Services (Acronis, VMware, ColdFusion, SharePoint etc.)
 - Implemented secure and efficient new Wi-Fi network for entire campus
 - LDAP Domain administration
 - Maintain backups, hardware and software to maintain security standards
- Database Administration
 - Support and troubleshoot Oracle database errors and ensure full functionality

UCC - IT Administrator (2022-2023)

- Run day to day IT operations: ensure functionality of all hardware, software, and internet technologies
- Maintain and upgrade IT infrastructure, onsite Windows servers and Ubiquiti router, switches, AP's (fiber/copper)
- Manage cloud services (Barracuda, ConnectWise, Teams, o365, SharePoint, Exchange, Adobe)
- Manage and upgrade VOIP PBX, manage VOIP phones

GeekSquad - On-site PC Agent (2014-2022)

- Onsite PC setup, On premises systems diagnostics and troubleshooting
- Network device installation, Routers, Network Switches, printers
- Server Setup (Windows Server 2012-2019)
- Install and upgrade computer hardware and software (Mac/Win/Android/Linux/ChromeOS)

Intellisys - Network Engineer (2012-2014)

- Program and install CISCO Routers and Switches (2960x, SF300)
- Install, repair, configure, upgrade VOIP Servers and phones (Zultys MX250, Asterisk)
- Troubleshoot WAN/LAN Network infrastructure
- Install Network Infrastructure (Cat5e, Fiber, RG6, P.O.T.S.)

DSI - Software Engineering and DBA Internship (2010-2012)

- Develop Client Track software, custom reporting tools
- Manage client database design, implementation, and conversion
- SQL server, SQL stored procedures, Software Testing

Heritage Web Solutions – Level 2 Tech Support (2007-2010)

- Front end Code developer (HTML, CSS, JavaScript, FLASH)
- Troubleshoot/Fix email servers
- Troubleshoot/Fix broken websites
- Setup and Troubleshoot Domain Registrar, DNS and Hosting issues

TigerDirect.com - PC Repair Technician / Supervisor (2004-2007)

- Diagnose and repair custom or store-bought PC's
- Sell High priced items HDD, RAM, Processors, GPU's, OS's etc.
- Manage Inventory, receive product into inventory